

NetClient CS Portal Frequently Asked Questions:

What is a portal?

A portal is a private doorway to information. Netclient CS portals are password protected, secure areas on the internet accessible to you via our website. Think of NetClient CS as a private online office that only you can enter.

What types of files can I exchange with you?

You can exchange any type of file. You can exchange Microsoft Office files, pdf files...any type of file, safely and securely without having to mail or fax.

How do I access my account information?

It is quite easy:

1. Visit our website (www.radkecpa.net)
2. Click on WebClient Login on the left side.
3. Log in using your personalized login and password.
4. Use any of the online services available to you.

When and how often can I access my account?

You can access your portal as often as you like-anytime of the day or night, any day of the week from any place you have an internet connection.

Do I need a password?

Yes. When you sign up for NetClient CS, we will give you a login. Your password will be set up by our firm initially, then you can change it to a password of your liking.

Is NetClient CS secure?

Absolutely! Your software and data are in the most secure location available- a Class IV, IBM certified data center. The data center takes every precaution to guarantee the safety and integrity of your data.